



For any enquiries, please contact:

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**Conversational**

**Mandarin for**

**Healthcare Staff**

## OVERVIEW

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This course is designed for healthcare professionals who have little or no knowledge of Mandarin to communicate with patients and their relatives. The focus is on speaking and listening where accuracy and fluency will be stressed. Participants will also have an insight into Chinese culture, which is embedded within the language contexts.

## COURSE OUTLINE

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Topics include:

- Pronunciation
- Greetings
- Common expressions
- Numbers – contact details, dates, time, money, temperature
- Asking basic questions
- Answering enquiries
- Basic body parts
- Common diseases and symptoms
- Giving instructions and directions
- Physical examination
- Common ward activities
- Consultation – history and present illness

## LEARNING OBJECTIVES

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At the end of the course, participants will be able to:  
converse in simple Mandarin with patients and their relatives

- understand patients' concern
- answer enquiries
- activities and games

## TEACHING RESOURCES

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Course materials include textbooks and handouts

## VENUE, DATE & TIME

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Venue : MWS - Bethany Methodist Nursing Home  
(9 Choa Chu Kang Avenue 4, S689815)  
Date : 14 Jun 2018 to 06 Sep 2018 (Every Thur)  
Time : 2 pm to 5pm  
Total : 12 lessons (36 training hours; 3-hourly per session)

## TARGET AUDIENCE

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Healthcare staff who might need Mandarin to communicate with patients and family members.

## TEACHING METHODOLOGY

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- Workplace simulations
- Oral presentations
- Activities and games

## COURSE FEES

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For Healthcare VWOs and Private Nursing Homes with Portable Subsidies:

Course Fee Per Pax (S'porean/PR): \$26.75  
Course Fee Per Pax (Foreigner): \$147.66  
Full Course Fee: \$268.57